

Overview: Service Terms changes

Valid from 1 October 2025

This document provides an overview of the most significant changes to Posten Bring AS Service Terms for cross-border parcels and pallets. Any other changes can be found in the full Service Terms.

Standard Terms & Conditions	Section
No significant changes.	-

Service Terms	Affected services
Storage time at pickup point in Finland changed from 7 to 5 days.	Business Parcel/Bulk, PickUp Parcel/Bulk
New separate service for delivery to parcel locker.	PickUp Parcel Box
Updated terms for delivery via parcel locker in Sweden and Denmark, including opening with PIN code without ID verification.	PickUp Parcel/Bulk/Box
eID Required added as a new additional service for delivery to parcel locker in Sweden.	PickUp Parcel/Bulk/Box, Additional services
Redirect to another pickup point added as a new recipient-selected delivery choice in Sweden and Denmark.	PickUp Parcel/Bulk
Updated delivery terms in Sweden, including introduction of evening delivery and changes to conditions for heavy parcels.	Home Delivery Parcel